

Reference	Date/Time	Location	Runway	F/W Movements	Total Movements	Complaint	Action
FW3/2021	14/03/2021 1030hrs	RH1 5PL Within ATZ adjacent to 25 final approach	25	4	29	Fixed-wing aircraft landing on Rwy 25 on incorrect flight path. Video supplied. Complainant states they are going to try and sell their house saying that "85% of the reason they are selling is due noise pollution from Redhill Aerodrome."	<p>This complaint relates to an aircraft conducting a flight to retain competency as permitted under Department for Transport COVID-19 guidelines. It was landing on the unlicensed Runway 25 (the centre-line of which is less than 100m from the location). The video, from an adjacent field, shows the aircraft correctly lined up on final approach to Rwy 25.</p> <p>Email sent to complaint advising them that private flying is due to recommence no earlier than 29 March with flying training no earlier than 12 April; by 29 March it is expected the grass runways will be serviceable. Prior flying restarting a memo will be issued pilots reminding them of the correct circuit patterns.</p>

Reference	Date	Location	Helistrip	Heli Movements	Total Movements	Complaint	Action
H6/2021	02/03/2021 1635 hrs	RH1 5NB Within ATZ	H08			Complaint states the police helicopter departed barely clearing their hedge. Causing distress to a person in the garden.	This complaint relates to NPAS helicopter departing from the Rwy 18 numbers to the north. The helicopter departed in accordance with standard procedure turning on track at the A25. The helicopter was particular low on departure and followed the Runway 36 climb out. The 36 climb out passes approximately 90 E of the complainant. The Helicopter would have travelled approximately 578m N from the 18 numbers when passing abeam the complainants location. Observations from the TWR do not support the complaints suggestion of "barely clearing the hedge."
H7/2021	14/03/2021 1033 hrs	RH1 5PL Within ATZ	H26	25	29	Complaint states helicopter flying on incorrect flight path. Video supplied. Complainant states they are going to try and sell their house saying that "85% of the reason they are selling is due noise pollution from Redhill Aerodrome."	This complaint relates to the Kent Surrey Sussex Air Ambulance that had departed from Runway 36 (out to the north) and then turned eastbound when 1nm north of the Aerodrome on track to the scene of the incident. The video, taken from a field adjacent to the complainant's property, shows the helicopter in the distance (they had to zoom in to show the helicopter). The ADSB flight monitoring display showed the helicopter turn east when 1nm north of the Aerodrome and joining the extended centre-line for 26L at 1.25nm east of the Aerodrome it then followed the centre-line flying between Godstone Station VRP and Godstone Village VRP; well north of the complaints location. Email sent to complainant.
H8/2021	22/03/2021 0400 hrs	KT20 6JS Outside ATZ	N/A	N/A	N/A	Low flying helicopter in the Kingswood area in the early hours of the morning.	This complaint relates to one of the AAKSS helicopters that departed the Aerodrome and then orbited around Kingswood, between 1200 and 1400ft QNH, before proceeding to



Helicopter Flying Complaints March 2021

							<p>an incident at Hounslow. Kingswood is approximately 550ft AMSL this would have placed the helicopter approximately 700-800 AGL. Complaint sent to AAKSS for them to respond.</p>
--	--	--	--	--	--	--	---